

 **This is only a summary.** If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.chpstudent.com or by calling 1-800-633-7867.

Important Questions	Answers	Why this Matters:
What is the overall <u>deductible</u> ?	For preferred providers \$200/person; For non-preferred providers \$400/person. Doesn't apply to prescription drugs, In-network wellness/preventive care. Deductible applies unless otherwise stated. In-network Deductible applies to Out-of-network Emergency Services.	You must pay all the costs up to the <u>deductible</u> amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the <u>deductible</u> starts over usually, but not always, the plan effective date. See the chart starting on page 2 for how much you pay for covered services after you meet this <u>deductible</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet deductibles for specific services, but see the chart starting on page 2 for other costs for services this plan covers.
Is there an <u>out-of-pocket limit</u> on my expenses?	Yes. For participating providers Individual \$6,350 For non-participating providers Individual \$19,050	The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billed charges, health care this plan doesn't cover, out-of-network coinsurance and deductibles, and elective treatment.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits
Does this plan use a <u>network</u> of <u>providers</u> ?	Yes. For a list of <u>preferred providers</u> see www.firstthehealthbp.com or call 1-800-633-7867.	If you use a preferred doctor or other health care <u>provider</u> , this plan will pay some or all of the costs of covered services. Be aware, your preferred doctor or hospital may use a non-preferred <u>provider</u> for some services. Plans use the term in- <u>network</u> , preferred, or participating for <u>providers</u> in their <u>network</u> . See the chart starting on page 2 for how this plan pays different kinds of <u>providers</u> .
Do I need a referral to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without permission from this plan.
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about <u>excluded services</u> .

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- **Copayments** are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- **Coinsurance** is *your* share of the costs of a covered service, calculated as a percent of the **allowed amount** for the service. For example, if the plan’s **allowed amount** for an overnight hospital stay is \$1,000, your **coinsurance** payment of 20% would be \$200. This may change if you haven’t met your **deductible**.
- The amount the plan pays for covered services is based on the **allowed amount**. If an out-of-network **provider** charges more than the **allowed amount**, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the **allowed amount** is \$1,000, you may have to pay the \$500 difference. (This is called **balance billing**.)
- This plan may encourage you to use preferred **providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
If you visit a health care provider’s office or clinic	Primary care visit to treat an injury or illness	\$20 Copayment then 20% coinsurance	\$20 Copayment then 40% coinsurance	_____none_____
	Specialist visit	\$20 Copayment then 20% coinsurance	\$20 Copayment then 40% coinsurance	_____none_____
	Other practitioner office visit	\$20 Copayment then 20% coinsurance	\$20 Copayment then 40% coinsurance	Chiropractic care
	Preventive care/screening/immunization	No charge	40% coinsurance	_____none_____
If you have a test	Diagnostic test (x-ray, blood work)	20% coinsurance	40% coinsurance	_____none_____
	Imaging (CT/PET scans, MRIs)	20% coinsurance	40% coinsurance	_____none_____
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.OptumRx.com .	Generic drugs	\$15 copay, covered in full	40% coinsurance	Covers up to a 30-day supply (retail prescription)
	Preferred brand drugs	\$35 copay, covered in full	40% coinsurance	
	Non-preferred brand drugs	\$60 copay, covered in full	40% coinsurance	
	Specialty drugs	\$60 copay, covered in full	40% coinsurance	You may have to pay the difference between Brand and Generic in addition to the Brand copay when there is a Generic equivalent available.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	40% coinsurance	_____none_____

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	Physician/surgeon fees	20% coinsurance	40% coinsurance	See your policy or plan document for additional information regarding reimbursement for multiple procedures performed during the same operative session.
If you need immediate medical attention	Emergency room services	\$100 Copayment, then 20% coinsurance	\$100 Copayment, then 20% coinsurance	The copay is waived if you are admitted as an inpatient.
	Emergency medical transportation	20% coinsurance	20% coinsurance	—————none—————
	Urgent care	\$100 Copayment, then 20% coinsurance	\$100 Copayment, then 40% coinsurance	—————none—————
If you have a hospital stay	Facility fee (e.g., hospital room)	20% coinsurance	40% coinsurance	—————none—————
	Physician/surgeon fee	20% coinsurance	40% coinsurance	See your policy or plan document for additional information regarding reimbursement for multiple procedures performed during the same operative session.
If you have mental health, behavioral health, or substance abuse needs	Mental/Behavioral health outpatient services	\$20 Copayment then 20% coinsurance	\$20 Copayment then 40% coinsurance	—————none—————
	Mental/Behavioral health inpatient services	20% coinsurance	40% coinsurance	—————none—————
	Substance use disorder outpatient services	\$20 Copayment then 20% coinsurance	\$20 Copayment then 40% coinsurance	—————none—————
	Substance use disorder inpatient services	20% coinsurance	40% coinsurance	—————none—————
If you are pregnant	Prenatal and postnatal care	\$20 Copayment then 20% coinsurance	\$20 Copayment then 40% coinsurance	—————none—————
	Delivery and all inpatient services	20% coinsurance	40% coinsurance	—————none—————

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If you need help recovering or have other special health needs	Home health care	20% coinsurance	40% coinsurance	_____none_____
	Rehabilitation services	20% coinsurance	40% coinsurance	_____none_____
	Habilitation services	20% coinsurance	40% coinsurance	_____none_____
	Skilled nursing care	20% coinsurance	40% coinsurance	_____none_____
	Durable medical equipment	20% coinsurance	40% coinsurance	_____none_____
	Hospice service	20% coinsurance	40% coinsurance	_____none_____
If your child needs dental or eye care	Eye exam	50% coinsurance after the plan pays \$150 Limited to one exam per year		_____none_____
	Glasses	Limited to one pair of glasses per year		_____none_____
	Dental check-up	No Charge	No Charge	See your policy or plan document for additional information.

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Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

- acupuncture
- hearing aids
- routine eye care (adult)
- cosmetic surgery
- long term care
- routine foot care
- dental care (adults)
- weight loss programs

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- Bariatric surgery
- Chiropractic care
- Non-emergency care outside the U.S. (limits apply)
- Private duty nursing

Your Rights to Continue Coverage:

Federal and State laws may provide protections that allow you to keep this health insurance coverage as long as you pay your **premium**. There are exceptions, however, such as if:

- You commit fraud
- The insurer stops offering services in the State
- You move outside the coverage area

For more information on your rights to continue coverage, contact the insurer at Consolidated Health Plans at 1-800-633-7867. You may also contact your state insurance department at:

**ILLINOIS DEPARTMENT OF INSURANCE
CONSUMER SERVICES DIVISION**

320 W. Washington Street
Springfield, IL 62767
866-445-5364 toll free
866-323-5321 TDD
217-782-4515 phone
217-782-5020 fax

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Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to appeal or file a grievance. For questions about your rights, this notice, or assistance, you can contact: <http://insurance.illinois.gov/Consumer/consumer.asp>.

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as “minimum essential coverage.” **This plan or policy does provide minimum essential coverage.**

Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). **This health coverage does meet the minimum value standard for the benefits it provides.**

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-633-7867.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-633-7867.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-633-7867.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijigo holne' 1-800-633-7867.

To see examples of how this plan might cover costs for a sample medical situation, see the next page.

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About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

Having a baby (normal delivery)

- Amount owed to providers: \$7,540
- Plan pays \$5,400
- Patient pays \$2,140

Sample care costs:

Hospital charges (mother)	\$2,700
Routine obstetric care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines, other preventive	\$40
Total	\$7,540

Patient pays:

Deductibles	\$400
Copays	\$30
Coinsurance	\$1380
Limits or exclusions	\$150
Total	\$2,140

Managing type 2 diabetes

- Amount owed to providers: \$5,400
- Plan pays \$4,020
- Patient pays \$1,380

Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

Patient pays:

Deductibles	\$200
Copays	\$585
Coinsurance	\$400
Limits or exclusions	\$240
Total	\$1,425

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Questions and answers about the Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

- Costs don't include premiums.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network providers. If the patient had received care from out-of-network providers, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how deductibles, copayments, and coinsurance can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

✗ **No.** Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

✗ **No.** Coverage Examples are **not** cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your providers charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

✓ **Yes.** When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

✓ **Yes.** An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-of-pocket costs, such as copayments, deductibles, and coinsurance. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

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